



Veterans On Line Applications (VONAPP)

General Description

The VONAPP (Veterans On Line Application) website is an official U.S. Department of Veterans Affairs (VA) website that enables service members, veterans and their beneficiaries, and other designated individuals to apply for benefits using the Internet.

U.S. military veterans and some service members within six months of separation or retirement can apply for **compensation benefits** and/or **pension benefits** using VA Form 21-526, and **vocational rehabilitation benefits** can be applied for using VA Form 28-1900.

U.S. military veterans, service members with two years of service, and members of the Selected Reserve can apply for **education benefits**.

The **status of dependents** can be reported using VA Form 21-686c, and **burial benefits** can be applied for using VA Form 21-530.

A **Statement in Support of Claim**, VA Form 21-4138, can be used to provide information requested by the VA to support a claim. VA Form 21-4138 can also serve as a claim for the following:

- Increased evaluation of a service connected disability(ies)
- New disability(ies) after an original claim for service connected disability(ies) has been decided
- Ancillary benefits such as special housing adaptation, automobile allowance, etc.
- Entitlement to statutory benefits such as special monthly compensation
- Entitlement to special monthly pension

You can also use VA Form 21-4138 to submit the following:

- New and material evidence following a decided claim
- Notice of disagreement with a VA decision
- Other claims for benefits

How is using this site different from visiting a VA office?

When you use this site to complete and send an application to the VA, your application will be sent directly to the VA office with jurisdiction over your application. Processing will begin and you will receive an automated e-mail response from the VA office letting you know that your application has been received.



It can be important for you to submit your claim as soon as you can if it is near the end of a month, whether by regular mail or using VONAPP, to ensure we receive it *before* the first of the next month. In some cases, your entitlement is based on the date we receive your claim in the VA. You might lose a month of benefits if we find you eligible, but you wait until the following month to submit your claim.

When you successfully submit your electronic application using VONAPP, the time and date is stamped on your application. The time and date is the Eastern Standard Time (EST) at Philadelphia, Pennsylvania, where it is electronically received by the VA regardless of your geographic location around the world.

VA Forms in VONAPP

VA forms currently available in VONAPP include the following:

- VA Form 21-526, Veteran's Application for Compensation and/or Pension
- VA Form 21-530, Application for Burial Benefits
- VA Form 21-686c, Declaration of Status of Dependents
- VA Form 21-4138, Statement in Support of Claim
- VA Form 22-1990, Application for VA Education Benefits
- VA Form 22-1995, Request for Change of Program or Place of Training
- VA Form 22-5490, Application for Survivors' and Dependents' Educational Assistance
- VA Form 22-5495, Change of Program or Place of Training Survivors' and Dependents' Educational Assistance
- VA Form 28-1900, Disabled Veterans Application for Vocational Rehabilitation

What "Helps" are on this site?

Home Page Buttons. We have designed this site so you can have help features and background information at all times. The VONAPP Home Page has links to provide in-depth information for specific topics:

What do I need to run VONAPP on my computer?

- [Who Should Use VONAPP?](#)
- [Instructions for Filling Out Applications](#)
- [Frequently Asked Questions \(FAQs\)](#)
- [VA Partners--Service Organizations](#)
- [State and County Organizations and Other Help](#)



To begin completing an application using VONAPP, click on the **Start VONAPP** button on the VONAPP Home Page. We recommend that you read the information in Instructions for Filling Out Applications **before** you start. You will find instructions for completing the following forms:

- VA Form 21-526, Veteran's Application for Compensation and/or Pension
- VA Form 22-1990, Application for VA Education Benefits
- VA Form 28-1900, Disabled Veterans Application for Vocational Rehabilitation

Help Functions. Once you begin working on your application, the left margin of most pages will have specific information related to the current block your cursor is in. The right margin of many of your screens will have help links. These links provide information that will help you understand what we need or will give you special information about the section of the application you are completing.